

Terms and conditions

Version of October 25, 2026

These terms apply to all use of Voicetask, a service of Yunic B.V., Israël Queridolaan 9, 1948 DJ Beverwijk, KvK 94067228 ("we"). "Customer" is the business that creates an account.

1. The service

Voicetask provides a task list, an AI assistant for the customer's website (the widget) and related features, as described on our website. We may improve and change the service, as long as its core remains.

2. Account and trial

The customer provides correct business details at signup and keeps them up to date. A new account has a free 14-day trial. After that a paid subscription is needed to keep using the service.

The customer makes sure only authorised people have access to the account and is responsible for what happens through it.

3. Price and payment

The subscription is billed monthly in advance through Stripe, at the price on our website (excluding VAT). We announce price changes at least 30 days ahead; the customer can cancel before they take effect.

4. Cancellation

The customer can cancel the subscription at any time in the dashboard. It then runs until the end of the paid period. After termination we delete the customer's data within 60 days, except what we must keep by law.

We may suspend or terminate an account in case of abuse, non-payment or breach of these terms.

5. Using the AI assistant

- The assistant answers based on the information the customer provides (web pages and texts). The customer is responsible for that information and has the right to use it.
- AI answers may be incorrect or incomplete. The customer checks important information and does not use the assistant for medical, legal or financial advice.
- The customer mentions the assistant in its own privacy policy and sets a link to that policy in the dashboard.
- The customer does not use the service for unlawful purposes, spam, or collecting special categories of personal data.

6. Personal data

Personal data we process on the customer's behalf is governed by our data processing agreement. It forms part of these terms and is accepted at signup.

7. Availability

We do our best to keep the service available at all times, but do not guarantee uninterrupted operation. We schedule maintenance outside office hours where possible.

8. Liability

Our liability is limited to direct damage and to at most the amount the customer paid in the 12 months before the damage. We are not liable for indirect damage, such as lost revenue, or for damage caused by incorrect AI answers. This limitation does not apply in case of intent or gross negligence.

9. Intellectual property

The software remains ours. The customer's data and content remain the customer's; we only use them to provide the service.

10. Changes and governing law

We may change these terms and announce changes at least 30 days ahead. These terms are governed by Dutch law. Disputes are submitted to the competent court in the district where we are established.